

# LG Electronics, Inc. Laser Television Limited Warranty - USA

Your LG Laser Television ("Product") will be repaired or replaced, at LG's option, if it proves to be defective in material or workmanship under normal household use, during the warranty period ("Warranty Period") listed below, effective from the date of original consumer purchase ("Date of Purchase") of the product. This warranty is good only to the original purchaser ("Purchaser") of the product and effective only when used in the United States, excluding US Territories.

## WARRANTY PERIOD :

LABOR: 2 Year from the Date of Purchase.

PARTS: 2 Year from the Date of Purchase.

Replacement Units and Repair Parts may be new or factory remanufactured.

Replacement Units and Repair Parts are warranted for the remaining portion of the original unit's warranty period.

## **HOW SERVICE IS HANDLED:**

Warranty Service : Call 1-800-243-0000

for instructions on getting the product repaired or replaced.

Please retain dated sales receipt and your box to return the unit to LG for replacement.

Visit our website at: http://www.lg.com

## LIMITATION OF WARRANTY SCOPE

THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING AND WITHOUT LIMITATION TO, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT ANY IMPLIED WARRANTY IS REQUIRED BY LAW, THIS WARRANTY IS LIMITED IN DURATION TO THE TERM PERIOD EXPRESSED ABOVE. UNDER NO CIRCUMSTANCES SHALL LG NOR ITS DISTRIBUTORS BE LIABLE FOR ANY INCIDENTAL, INDIRECT, SPECIAL, PUNITIVE, OR CONSEQUENTIAL DAMAGES INCLUDING, WITHOUT LIMITATION, LOST GOODWILL, LOST REVENUES OR PROFITS, WORK STOPPAGE, PRODUCT FAILURE, LOST OR CORRUPTED PROGRAMMING OR DATA, IMPAIRMENT OF OTHER GOODS, COSTS OF REMOVAL AND REINSTALLATION OF THE PRODUCT, LOSS OF USE, INJURY TO PERSONS OR PROPERTY ARISING OUT OF OR RELATED TO THE PRODUCT. LG'S TOTAL LIABILITY, IF ANY, DAMAGES OR OTHERWISE, SHALL NOT EXCEED THE INVOICE VALUE PAID BY PURCHASER FOR THE PRODUCT OR SERVICE(S) FURNISHED, WHICH IS THE SUBJECT OF A CLAIM OR DISPUTE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO PURCHASER. THIS LIMITED WARRANTY GIVES PURCHASER SPECIFIC LEGAL RIGHTS; PURCHASER MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

## THIS LIMITED WARRANTY DOES NOT APPLY TO:

- · Damage or failure caused in shipping, transit, or removal
- Service required as a result of improper installation or reinstallation, including incorrect or insufficient AC supply (please consult the owner's manual for power supply requirements.)
- Cost of set-up or adjustment of the product or damage caused by improper adjustments
- · Damage caused by other system components
- Any product that has been modified or incorporated into any other product
- Installation or repair of antenna systems, cable converters, cable company supplied equipment, or other components in a video system
- Operation of the product in abnormal conditions or within an environment where the temperature and humidity is not adequately controlled
- Damage or loss to programs, data, or removable storage media
- Product that has been utilized in other than normal and usual household use (i.e. commercial or rental application)

- Damage (including cosmetic damage), deterioration, malfunction, loss or personal injury due to misuse, abuse, negligence, improper maintenance or storage, or to acts of nature or other causes beyond our control. (Causes beyond our control include but are not limited to lightning strike, power surges, power outages and water damage.)
- Any damage or failure caused by service performed by somenone other than LG or an LG authorized service provider
- · Product purchased or serviced outside of the US
- Product where the original factory serial numbers have been removed, defaced or changed in any way.
- Product sold and labeled as "as is, where is" or similar disclaimer, including the replacement of missing parts or accessories from those sales
- Consumable parts and accessories, such as the remote control and batteries
- Use of product contrary to the instructions outlined in the owner's manual

The cost of repair or replacement under these excluded circumstances shall be borne by the consumer.

# Laser Television Limited Warranty - USA (continued)

## CUSTOMER INTERACTIVE CENTER NUMBERS

To obtain Customer Assistance, Product Information, or Dealer or Authorized Service Center location:  $\mbox{\bf Call 1-800-243-0000}$  and select the appropriate option from the menu.

Or visit our website at: http://www.lg.com

### REGARDING YOUR TV PANEL:

This LG Limited Warranty will cover the repair or replacement of the panel only if it proves to be defective in material or workmanship under normal household use, during the Warranty Period, effective from the original Date of Purchase of the product, and only to the original purchaser. LG will not cover the cost of repair, replacement, or cleaning of the TV panel caused by misuse, accumulation of dust, dirt, or other materials on the panel, or damage caused by improper handling, including installation or reinstallation, in a manner other than advised in the owner's manual. This LG Limited Warranty will not cover the cost, nor provide the service, to clean the panel.

### BEFORE CALLING FOR SERVICE:

Please have your product model number, serial number, and the date of purchase available.

Under some circumstances you may be asked to provide credit card information for a non-warranty service fee, as a deposit for advanced shipment, or cost of unreturned loaner product.

If a replacement product is received, please use the carton and packaging from that product in returning the defective product to LG or an LG Authorized Service Center.

To ensure proper credit and avoid unnecessary charges, you must obtain a Return Authorization before returning any product to LG or an LG Authorized Service Center.

Contact the LG Customer Interactive Center for details.

If you have problems in obtaining satisfactory warranty service, write or call the LG Customer Interactive Center.

## TO CONTACT LG ELECTRONICS BY MAIL:

LG Customer Interactive Center P. O. Box 240007 201 James Record Road Huntsville, Alabama 35813 http://www.lg.com

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